

**Guidelines for a safe travel to the Azores**  
**AZORES COVID-19 UPDATE**  
**4<sup>th</sup> of August 2021**



The European Best Destinations, cultural and tourist organization, considered the Azores archipelago as a “European Safest Destination” for 2021, a guarantee of safe and sustainable experiences.

The commitment of all the shareholders, to comply with the guidelines and good practices for safe travel and safe stay in the Azores, certifies the access to experience all the adventures nature has to offer on land and sea and the special care and hospitality provided to visitors. For more information: <https://lnkd.in/gZuMP9j>

## TRAVELLING TO THE AZORES

### TRAVEL WITH EU DIGITAL COVID VACCINATION OR RECOVERY CERTIFICATE

- All passengers travelling to or within the Azores and are holders of the valid EU Digital COVID Vaccination Certificate, this is, 14 days after the date of full vaccination, already issued by Health authorities in each European country do not need to carry out screening tests for SARS-CoV-2 infection.
- All Portuguese citizens can request the issuance of the EU Digital COVID Vaccination or Recovery Certificate, through the SNS24 portal, <http://sns24.gov.pt>. European foreign citizens should obtain more information from their national health authority.
- In the case of the Digital Certificate of RECOVERY, these are valid for 180 days after recovery.

### TRAVEL WITH COVID19 TEST DIGITAL CERTIFICATE

- All passengers can travel to or within the Azores, being holders of the Digital TEST Certificate, already issued by the health authorities of each European country.
- For the issuance of the Digital TEST Certificate within 72 hours of your trip, you can carry out the screening test in a network of accredited laboratories of the Regional Government of the Azores, throughout the national territory. All tests carried out during trips to the Azores in one of the agreed laboratories are paid for by the Regional Government of the Azores. After scheduling your test, you must report to the laboratory at the indicated time and day, following the information given.

Laboratories with convention:

[https://destinoseguro.azores.gov.pt/?page\\_id=8824](https://destinoseguro.azores.gov.pt/?page_id=8824)

- If your result is negative, you must request the issuance of the Green Digital Test Certificate through the SNS24 portal, <http://sns24.gov.pt>, or, in the case of foreign citizens, through your national health authority. Before your trip, you must also register



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your trip, together with the certificate, on the MySafeAzores platform (<http://mysafeazores.com>) for the anticipated validation of the submitted documentation.

- Children aged 12 and under can travel without a certificate or test.

#### TRAVEL WITHOUT THE COVID19 EU DIGITAL CERTIFICATE

- Passengers who intend to travel to the Azores, and/or from the island of São Miguel or Terceira to the each of the other eight islands, without a COVID19 Digital Certificate, by air or sea, and who come from areas considered by the World Health Organization as areas of active community transmission or with active transmission chains of the SARS-CoV-2 virus, are required to carry out a test upon arrival at the island of final destination, unless they present proof of a certificate issued by an accredited laboratory, nationally or internationally, which attests the performance of the screening test to SARS-CoV-2, carried out by the RT-PCR methodology, within 72 hours before the departure of the flight or the departure of the vessel.
- All tests carried out during trips to the Azores in one of the agreed laboratories are paid by the Regional Government of the Azores. After scheduling your test, you must report to the laboratory at the indicated time and day, following the information given.

Laboratories with convention

[https://destinoseguro.azores.gov.pt/?page\\_id=8824](https://destinoseguro.azores.gov.pt/?page_id=8824)

If your result is positive, do not go to the airport and contact the health authorities in your area of residence.

If your result is negative, you must register your trip on the My Safe Azores platform (<https://mysafeazores.com>) to allow faster control on arrival in the Azores.



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**Exceptions to the presentation of the test at the time of travel are:**

- a) Passengers aged twelve or under;
- b) Health professionals in service for the transfer or evacuation of patients and who have up-to-date periodic professional screening, in accordance with the technical standard of the Regional Health Authority in force at the time;
- c) Passengers with disease duly proven by a medical statement attesting to anatomical and/or clinical incompatibility for the performance of the SARS-CoV-2 diagnostic test, through the collection of biological material through the nasopharynx, in which case passengers must previously submit to their visit, at least five working days in advance, to the aforementioned declaration to the Regional Health Authority for validation, without prejudice to carrying out a serological test on arrival in the Autonomous Region of the Azores;
- e) Boarded departing from an island considered to have the lowest risk of transmission and which, in transit to the island of final destination, land at the airports of islands classified as high and medium risk of transmission, provided that they do not travel on the "air" side to the "land" side, in the terminological sense in use at national airports;

**General travel information:**

- Extending the stay in any of the islands of the archipelago for seven or more days, the embarked person must, on the sixth day, counting from the date of the SARS-CoV-2 screening test, **contact the health authority of the municipality in which resides or is accommodated, with the objective of carrying out a new screening test to SARS-CoV-2, to be promoted by the local health authority, whose result is communicated by the means assumed by that entity.**
- If you carry out the test in advance, the test report carried out up to 72 hours before the departure of the flight must contain the following information:
  - a) Identification of the passenger;



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- b) Name of the accredited laboratory where the test was carried out, with mention of the respective certification;
- c) Reference to the use of the RT-PCR methodology;
- d) Reference to the sample of *“nasopharyngeal or oropharyngeal swab”*, *“nasopharyngeal or oropharyngeal exudate”*, *“respiratory sample”* or *“respiratory exudate”*, in the technical meanings recognized by the Regional Health Authority in accordance with the World Health Organization;
- e) Date of testing;
- f) Test result as "negative".

- The Autonomous Region of the Azores will assume all charges resulting from accommodation and meals for passengers disembarked in the Region, for compliance with mandatory confinement derived from POSITIVE result to SARS-CoV-2 and prophylactic isolation as a result of close contact with a POSITIVE SARS-CoV-2 case, when determined by the Health Authority.

You must make the appointment for the test by phone and attend the laboratory, following the instructions they will give you, through one of the contacts below:

- **S. Miguel Island**

#### **Ponta Delgada city**

##### **Centro de Medicina Laboratorial Germano de Sousa**

Mondays to Sundays in between 12:00AM to 08:00PM

**Address:** Travessa da Graça 1-3

9500-349 Ponta Delgada

**Telephone:** (+351) 930 573 354, (+351) 296 284 713

**Email address:** [covid19.acores@germanodesousa.com](mailto:covid19.acores@germanodesousa.com)

**Coordinates:** 37.74105, -25.66466

##### **Labocentro - Laboratório da Portela, S.A.**

Mondays to Fridays in between 08:00AM to 05:00PM



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**Address:** Rua Manuel da Ponte, 48,  
9500-085 Ponta Delgada  
**Telephone:** (+351) 966449895  
**Email address:** [geral@labnoronha.com](mailto:geral@labnoronha.com)  
**Coordinates:** 37.7436625871936, -25.669729155309902

**Maria Teresa Paiva Forjaz Sampaio, Lda.**

Mondays to Fridays in between 7:15AM to 05:00PM and Saturdays at 08:30AM to 12:00AM  
**Address:** Rua Padre César Augusto Ferreira Cabido 37,  
9500-338 Ponta Delgada  
**Telephone:** (+351) 296 650 960  
**Coordinates:** 37.74393, -25.66321

**Dr. Joaquim Chaves, Laboratório de Análises Clínicas Açores, Lda.**

**Mondays to Fridays** in between 11:00AM to 01:00PM and Saturdays from 10:00AM to 12:00AM  
**Address:** Avenida Príncipe Alberto de Mónaco, S/N,  
9500-246 Ponta Delgada  
**Telephone:** (+351) 296 286 762  
**Email address:** [geral@jcs.pt](mailto:geral@jcs.pt)

**Lagoa city**

**Centro de Medicina Laboratorial Germano de Sousa - Açores Centro de rastreio à COVID-19**

**Address:** Tecnoparque da Lagoa  
**Telephone:** (+351) 930573354 (+351) 296284713  
**Email address:** [covid19.acores@germanodesousa.com](mailto:covid19.acores@germanodesousa.com)  
2.ª a domingo das 08:00 às 20:00 (aberto aos feriados)  
**Coordinates:** 37.74562, -25.57480

In islands where there is no laboratories with convention, you should use the following contacts:

[https://covid19.azores.gov.pt/?page\\_id=1426](https://covid19.azores.gov.pt/?page_id=1426)



If your result is **positive**, do not go to the airport and contact the Azores Health Line at 808 24 60 24.

If your result is **negative**, you can travel and must register your trip on the My Safe Azores platform (<https://mysafeazores.com>) to allow faster and more efficient control on arrival in the Azores.

### **Voucher Azores Safe Destination**

With a focus on the safety of all, the “Voucher Azores Safe Destination”, approved by the Resolution of the Government Council No. 118/2021, of May 18, non-residents in the Region are invited to perform screening test to SARS-COV -2 in the 72 hours prior to departure by air to the region.

Our objectives are as follows:

- Encourage travel to the Region with the screening test carried out at the source, protecting our population and all who visit us;
- Stimulate consumption in companies in the tourism sector in the Azores, contributing to the promotion of their activity.

Help us to maintain the security that lives in the Azores, performing the screening test prior to boarding.

<https://voucher.azores.gov.pt/en-us/>

If you are going to travel to the Azores and want to benefit from this Voucher, see the procedures to be performed in the "Passengers" tab.

<https://voucher.azores.gov.pt/en-us/Passengers>

## **MEASURES FOR**

***The municipalities of Angra do Heroísmo and Praia da Vitória (Terceira Island), Lagoa and Ponta Delgada (S. Miguel Island) from 00:00 on July 26, 2021***

- Limitation of gatherings on public roads to a maximum number of four people, unless they are from the same household;
- Limitation to a maximum number of four people per table in restaurants and cafes, unless they belong to the same household, respecting a maximum capacity of three quarters of the capacity of the establishment in question;
- Closing of all beverage and similar establishments, with dance spaces;
- Closing of cafes and other beverage and similar establishments at 20:00, respecting, during the period of operation, the maximum capacity of one third of the capacity of the establishment in question;
- Closing of all catering establishments at 11:00 pm, except for take-away or home delivery purposes, with the limitation that, during the period of operation, the maximum capacity per table is four people, unless they belong to the same household, respecting a maximum capacity of one third of the capacity of the establishment in question;
- Prohibition of pedestrian, automobile, motorized or similar circulation on public roads between 00:00 and 05:00, without prejudice to the provisions of paragraph 3 below;
- Obligation to close all commercial activity at 11:00 pm, with the exception of pharmacies, medical clinics and offices, gas stations with sale through the shutter, convenience stores for the sale of goods essential integrated in gas stations, or not, establishments located inside the airports of the Autonomous Region of the Azores, in an area located after the screening and security control of passengers, who can work after those hours;
- Limiting the presence of the public at cultural events and sporting competitions to a quarter of the respective capacity, guaranteeing the rules of social distance;
- Closing of food, beverage and similar establishments on the grounds of sporting events.

**You can check the exceptions to the limitation of circulation on public roads here:**  
[https://destinoseguro.azores.gov.pt/?page\\_id=8888](https://destinoseguro.azores.gov.pt/?page_id=8888)



### **MEASURES FOR**

***The municipalities of Ribeira Grande and Vila Franca do Campo (S. Miguel Island) from 00:00 on July 26, 2021***

- Limitation of gatherings on public roads to a maximum number of four people, unless they are from the same household;
- Limitation to a maximum number of four people per table in restaurants and cafes, unless they belong to the same household, respecting a maximum capacity of three quarters of the capacity of the establishment in question;
- Closing of all beverage and similar establishments, with dance spaces;
- Closing of all food, beverage and similar establishments at 11:00 pm, except for the purposes of take-away or home delivery, with the limitation that, during the opening period, the maximum capacity per table is four people, unless they belong to the same household, respecting a maximum capacity of one third of the capacity of the establishment in question;
- Limiting the presence of the public at cultural events and sporting competitions to a quarter of the respective capacity, guaranteeing the rules of social distance;
- Closing of food, beverage and similar establishments on the grounds of sporting events.

### **MEASURES FOR**

***Flores and Faial islands and the municipalities of Nordeste and Povoação from 00:00 on July 26, 2021***

- Limitation of gatherings on public roads to a maximum number of ten people, unless they are from the same household;
- Limitation to a maximum number of ten people per table in restaurants and cafes, unless they belong to the same household, respecting a maximum capacity of three quarters of the capacity of the establishment in question;
- Closing of all beverage and similar establishments, with dance spaces;
- Limiting the presence of the public at cultural events and sporting competitions to half of the respective capacity, guaranteeing the rules of social distance;
- Closing of food, beverage and similar establishments on the grounds of sporting events.



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You can check the exceptions to the limitation of circulation on public roads here:  
[https://destinoseguro.azores.gov.pt/?page\\_id=8888](https://destinoseguro.azores.gov.pt/?page_id=8888)

### **STANDARDIZATION MEASURES**

Given the evolution of the vaccination process, progressive normalization measures will be applied in islands with group immunity

#### **LEVEL 1**

##### **Applicable to: no islands**

**Criterion:** islands, no community transmission, fourteen days after 70% of the population was vaccinated with the first dose of vaccine against COVID19.

##### **Measures:**

- a) Limitation of gatherings on public roads of a maximum number of twenty people, except if they are from the same household;
- b) Limitation to a maximum number of ten people per table in restaurants and cafes, unless they belong to the same household, respecting a maximum capacity of three quarters of the capacity of the establishment in question;
- c) Closing of all beverage and similar establishments, with dance spaces;
- g) Limiting the presence of the public at cultural events and sporting competitions to 50% of the respective capacity, guaranteeing the rules of social distance;
- h) Opening of food, beverage and similar establishments on the grounds of sporting events, without permission for consumption on site, and should only be consumed in the respective place allocated to the public.

#### **LEVEL 2**

##### **Applicable to:**

**Corvo** (from 00:00 on June 12, 2021);

**Santa Maria Island** (from 00:00 on July 12, 2021);

**São Jorge Island** (from 00:00 on July 21, 2021);

**Graciosa Island** (from 00:00 on July 24, 2021);

**Pico Island** (as of 00:00 on July 26, 2021)



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**Criterion:** islands, without community transmission, fourteen days after 70% of the population was vaccinated with two doses of vaccine against COVID19

**Measures:**

a) Opening of beverage and similar establishments, with dancing spaces, subject to approval of the respective contingency plan by the Regional Health Authority.

**GOOD PRACTICES FOR A SAFE STAY**

- Use of masks in areas of common use;
- Maintain the advisable physical distance of 2 meters;
- Handwashing with soap and water or alcohol-based disinfectant;
- Follow respiratory etiquette rules.

**Measures being carried out at Azores Airports:**

- Reinforced cleaning with hospital-level disinfectants;
- On-going cleaning teams in various areas;
- Disinfection using advanced technology UV equipment;
- Increase of hand sanitizers at all points of the terminals;
- Signage and disclosure of the use of a mask on the terminal, warning for the need for extra hygiene care and the need for physical distance; Installation of protection screens on service counters (acrylic and glass);
- Body temperature measurement camera system in coordination with health entities.

**REQUIREMENTS FOR CLEAN & SAFE CERTIFICATION**

- Establishments must be disinfected;
- Vehicles must be clean and disinfected;
- The wear of mask is compulsory in all facilities and transports of collective use;
- Measures to ensure physical distance of 2 meters;
- Ensure the limitation of capacity in spaces and means of transport to 2/3;
- Make alcohol-based disinfectants available in common passageways;



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- Provide automatic and contactless payment methods;
- Have contingency plans that prevent transmission and know how to act in the event of illness;
- COVID-19 trained employees.

You can check the companies recognized with the Clean & Safe stamp here:

<https://portugalcleanandsafe.com/en>

### COVID-19 Numbers

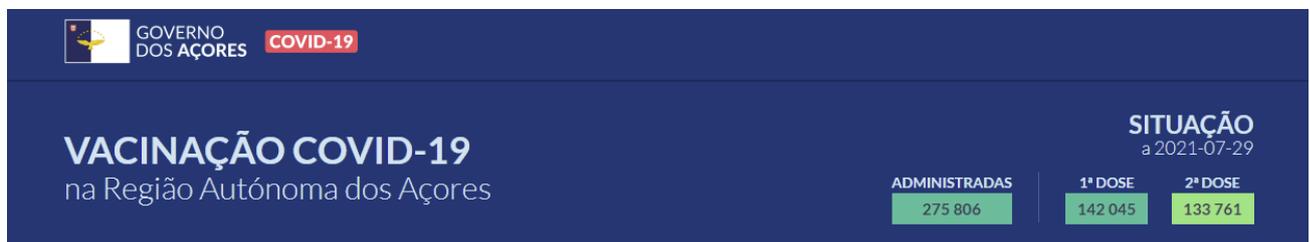
Active cases: 534

Confirmed cases: 7809

Recovered cases: 7083

Deaths: 38

### Vaccination:



- ✓ For more information please access <https://www.ana.pt/en/passenger-guide/what-you-need-to-know/covid-19>
- ✓ For information on airline guidelines, during this period, you should contact:

### Azores Airlines

Phone: +351 296 209 720

<https://www.azoresairlines.pt/en/covid-19>



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#### **TAP**

Phone: +351 211 234 400

<https://www.flytap.com/en-pt/recommendations-covid-19>

#### **Ryanair**

Phone: +44 871 500 5050

<https://www.ryanair.com/ie/en/useful-info/Coronavirus-covid-19>

#### **Lufthansa**

<https://www.lufthansa.com/ao/pt/travelling-and-corona>

#### **Swiss**

Phone: +351 80 820 04 87

<https://www.swiss.com/pt/pt/customer-support/travel-and-corona>

#### **Iberia**

<https://www.iberia.com/es/es/covid-19/normativa-acceso-y-salida-paises/>

#### ✓ **Ports and vessels:**

The procedures, in the ports and marinas of the Region, valid to the crews of the yachts, are the same rules that are defined for those who arrive in the Region by air.

#### ✓ **Azores Economic Measures to support the local economy and health care:**

All efforts are being made to increase liquidity and to help minimize the impacts in all the economic Azorean sectors, to support employment maintenance and reinforcing all the measures in the Hospitals and Health Units in the Azores.

#### ✓ **Local authorities' advice and helplines**

For more information <https://covid19.azores.gov.pt/>

Covid-19 Azores health line – for medical issues (+351) 800 24 60 24

Covid-19 Azores helplines for non-medical issues (+351) 800 29 29 29 and (+351) 800 50 05 01

#### ✓ **For information on measures and restrictions in Portugal, you can access:**

<https://www.visitportugal.com/en/node/421175>