# THE 10 COMMANDMENTS OF OUR REOPENING

## 1 WE SHALL WORK AS A TEAM TO KEEP EVERYONE SAFE

Everyone receives information about the new hotel rules pre arrival.
To ensure the safety of all our guests and staff, you will be asked to sign a term of responsibility.

## 2 WE WILL TAKE YOUR TEMPERATURE

Each guest will have their temperature measured at the hotel entrance before entering. to stop any spread of sickness, and avoid possible infections.

## 3 WE ARE EXTENDING ALL OUR COMMUNAL SPACES

Nature has never been more valued and we intend to allow you to spend more time in it, all our hotels are equipped with an outdoor restaurant, should you wish to dine outside.

## 4 YOU SHALL HAVE THE SAME DELICIOUS BREAKFAST

**DESIGN COLLECTION** | We have replaced our buffet style breakfast with an *à la carte* menu for safety measures. Should you want to dine in the comforts of your own room, you can at no added cost.
**HOTELS & RESORTS** | Our buffet style breakfast offering is still available, with tighter health and safety measures, a member of our team will be on hand to help serve you.

## 5 YOU SHALL HAVE YOUR MEAL DELIVERED TO YOUR ROOM

We have put an end to our 'Room Service fee' (subject to prior reservation and at certain timings).

## 6 CHILDREN SHALL CONTINUE TO PLAY

Our Kids Clubs are very much still open, we have just moved all the playing outdoor.

## 7 WE SHALL CLEAN EVERYTHING, FROM TOP TO BOTTOM

We are rigorous with our hygiene measures. That is why we hold the CLEAN & SAFE certificate from the Portuguese Tourism Board.

## 8 (DESPITE NOT BEING CARNIVAL) WE SHALL ALL WEAR MASKS

All our team members will wear a mask. It is not because we like carnival, but to guarantee your protection.

## 9 WE SHALL DO WEEKLY TESTS

All hotel team members are tested weekly.
We want to make sure that everyone has a full bill of health to continue their duties.

## 10 WE WILL LEAVE THE ROOMS FREE FOR 24 HOURS BEFORE YOU CHECK IN

All rooms remain unoccupied for one day prior to check-in for aeration of the space.

**These are 10 measures. But we have 300 more. If you want to know more about all the measures implemented, we have a document available with all the information (also available online on the hotel's website or through WhatsApp).**

DISCOVERY HOTEL MANAGEMENT

Part of our attitude is the ability to be dynamic. So don't be surprised if, at any time, we change these 10 commandments.
One thing we can assure you: we will always be thinking about your comfort and safety.

SAFETY AND HYGIENE MEASURES • MEDIDAS DE SEGURANÇA E HIGIENE
DHM SAFE
Don't worry, be happy!

Clean & Safe
TURISMO DE PORTUGAL
Establishment accredited by Health Measures